

## SLA Funding Proposals - 1 March 2020 to 31 April 2021

Note - Most services are currently impacted by Government restrictions, with some organisations having to cease all normal operations, others reducing their services and some reshaping services. In January some have decided to reduce in-house services due to the new Covid variant and high risk of transmission. It is hoped that by April many services will be starting to work to get back to normal but this is difficult to predict at present and it is expected that services may not initially be the same as detailed within Service Specifications.

Organisation	SLA Funded Service	Current SLA Annual Grant Amount, 2018-2021	Amount Allocated in 2020-21	Proposed Grant for 2021-22	Notes on the service and grant proposals
Age UK Surrey	Information and Advice	15,000	15,000	15,000	The service is continuing to operate with clients continuing to be supported by phone and email. Home visits have been suspended. Service will continue to be delivered from April 2021.
	Making Connections	11,105	5,553	11,105	Befrienders currently keeping in contact with their clients by phone, virtually and in person when permitted. Co-ordinator has been supporting and matching 300+ new micro volunteers to people in response to the pandemic - 23 "Check in and Chat" service requests received and 37 people referred to Covid shopping service from March to September. The service will return to normal when conditions allow. The shortfall in funding is supported directly by Age UK Surrey. Any grant offer would be dependent on Age UK Surrey continuing to provide this support to clients if restrictions affect normal service.
Brightwells Gostrey	Core services	55,000	55,000	55,000	Currently delivering Community Meals Service only to around 62 clients. Proposed grant would be a contribution towards ongoing running costs with the aim of new activities/services for older people being developed for April 2021. If activities cannot restart due to restrictions, some funding may be allocated towards CMS. Any grant offer would be awarded quarterly and on the condition that there is an expectation that the organisation will be reshaping its services/activities ready for April 2021.
	therapeutic & respite service	17,000	8,500		Nil grant proposed as staff delivering the higher needs service have been made redundant. The organisation is reviewing and reshaping its day services.
	Covid one-off - CMS delivery and costs to remain open		1,500		-
Citizens Advice Waverley	information and advice	210,000	210,000	210,000	The service is continuing to operate with clients continuing to be supported by phone, email, webchat and also in bureaux when restrictions permit. Developed a video service, improving website and virtual accessibility. During 2020 90% of clients have used digital means to contact the bureaux. Expected to continue irrespective of restrictions. Around a third of enquiries in April to September were as a result of the pandemic and client demographic is noticeably younger.

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<b>Cranleigh Arts Centre</b>	health and wellbeing activities	22,000	22,000	22,000	Government restrictions have significantly affected operations as has to close when restrictions are enforced. Classes and events currently being held virtually where possible. Any grant offer would be awarded on the condition that the centre continues to provide virtual accessibility and works with the local community to support residents if restrictions affect normal service.
<b>Farncombe Day Centre</b>	Core services	54,000	54,000	54,000	All day centre clients have had access to the meal delivery service if they wish, receive regular calls, virtual activities/chats and doorstep visits. Currently delivering around 50 meals a day. Offering takeaway coffees and bacon rolls to the community. Robust plans to re-open centre to clients are in place but mindful of vulnerability of clients and proceeding with caution. Chiropody and hairdressing available when restrictions allow. Any grant offer would be dependent on Farncombe continuing to provide a high level of support to clients such as doorstep visits, treats, virtual activities if restrictions affect normal service.
	care assistants	12,000	12,000	12,000	Funding supports employment of two Care Assistants which cost approx £19,000 overall. In addition to assisting most vulnerable clients with toileting, eating, safety and mobility about the centre they also provide the bathing service, run morning and afternoon activities, supervise outings and provide kitchen cover. They are also on cleaning duties during the pandemic. They are currently a key part of delivering the meals service whilst normal in-house activities are suspended. Any grant offer would be dependent upon their continued employment and adapted duties if restrictions affect normal service.
	Covid one-off - maintain care assistants funding & CMS delivery and costs to remain open		9,000		-
<b>Farnham Assist</b>	Core services	8,000	8,000	8,000	Reshaped service to meet restrictions: Been supporting 220 clients since April to September with regular phone contact. Supporting 25 clients with shopping, prescription collection and hearing aid batteries. Visited 130 clients with special treats - cream tea/meals from Cook. Normal service will resume when restrictions allow. Any grant offer would be dependent on Farnham Assist continuing to provide this high level of support to clients if restrictions affect normal service.
<b>Farnham Maltings</b>	outreach work	33,000	33,000	33,000	Government restrictions have significantly affected operations as had to close when restrictions are enforced. Classes and events currently being held virtually where possible. Director chairs the Farnham Connects group. Developed the Neighbours Network service and supporting the Farnham and Villages Helpline service. Proposed grant would be awarded on the condition that the Maltings continues to provide virtual accessibility and works with the local community to support residents if restrictions affect normal service. .

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Haslewey	activities for older people/social isolation	26,000	26,000	43,000	Propose to increase grant by £17,000 to support services for older/vulnerable people and contribute towards running costs. This recognises Haslewey's high performance since the SLA was signed in June 2018 and also brings its funding up to more similar levels to the day centres. Some activities continued when restrictions allowed and one went on to Zoom. Kept in regular contact with approx 41 clients. Currently delivering Community Meals Service. Cafe operates according to restrictions at the time. and was operating at capacity. 14 CMS clients came back to the Cafe when restrictions allowed. Exploring what support people may need as part of the impact of Covid.
	Covid one-off - CMS delivery and costs to remain open		22,052	-	-
Hoppa	patri	108,000	108,000	108,000	Currently operating normal dial-a-ride service. Demand is currently lower due to people's nervousness about coming out/restrictions and Rowleys reductions in operations have had an impact on the Cranleigh service. Offered free trips during December to support the community and encourage usage. May need to scale back operations again if restrictions become tighter. Can accommodate only 5 people per bus due to social distancing
Rowleys	Core services	55,000	55,000	55,000	Currently delivering CMS but numbers have been low but this has increased significantly recently. Made some catering staff changes in January 2021 which has already resulted in an increase in take-up. Operating lunch service and Sunfit in the centre when restrictions allow. Chiropody and hairdressing available when restrictions allow. Moving forwards. Officers will be working with Rowleys to support increased partnership with local organisations to support its sustainability. Any grant offer would be dependent on Rowleys providing a high level of support to clients such as doorstep visits, treats, virtual activities if restrictions affect normal service
	Covid one-off - CMS delivery and costs to remain open		8,000	-	-
The Clockhouse	Core services	53,000	26,500	53,000	Closed and furloughed all staff during first national lockdown. New Manager started in November, currently working 2 to 3 days a week due to impact of restrictions on centre and will remain in contact with clients. Had reopened to offer two lunch sittings with activities one day a week, will continue when restrictions allow. Chiropody and hairdressing available when restrictions allow. Any grant offer would be dependent on Clockhouse providing a high level of support to clients such as doorstep visits, treats, virtual activities if restrictions affect normal service.

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Voluntary Action SW Surrey	CVS core services	8,000	8,000	8,000	Operating as normal and key part of Covid response. Received 665 new volunteer registrations during pandemic. Been putting people in touch with local support services during pandemic. Provided support to Covid response groups to establish robust processes. Resumed networking meetings in June virtually. Supported placement of around 600 volunteers at local vaccination sites.
	<b>Total</b>	<b>687,105</b>	<b>687,105</b>	<b>687,105</b>	